

NONDISCRIMINATION STATEMENT

Hospice Family Care complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Hospice Family Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Hospice Family Care provides

- Free services to people with disabilities to communicate effectively with us, such as:
Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as: Qualified Interpreters
- Information written in other languages

If you need these services, contact Hospice Family Care.

If you believe that Hospice Family Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Sonia Bradford, Manager of Compliance,
Hospice Family Care · 10000 Serenity Lane · Huntsville, AL 35803

(256) 650-1212 or fax (256) 880-2929 · sonia.bradford@hospicefamilycare.org

(888) 765-7408 Compliance Hotline

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sonia Bradford is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

or by mail or phone

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F
HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD) | Complaint forms available at www.hhs.gov/ocr/office/file/index.html.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1 (256) 533-0655.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1 (256) 533-0655.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1 (256) 533-0655 번으로 전화해 주십시오.

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1 (256) 533-0655。

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1 (256) 533-0655.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1 (256) 533-0655.

تحدثت نتيك إذا ملاحظتة خدمات فإن اللغة، اذكر اللغوية المساعدة بالمجان لك تتوافر برقم اتصل و البكم الصم ه افنة

ध्यान दें: यहद आप बहदी बोलते ह ततो आपके लिए मुफत मभाषा सहायता सेवाएं उपलब्ध ह 1 (256) 533-0655 पर कॉल करण

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1 (256) 533-0655.

KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo. Piga simu 1 (256) 533-0655

જી તમે જરૂરી બોલતા હો, તો નિ: ભક્ષુ ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છ. ફોન કરો 1 (256) 533-0655.

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1 (256) 533-0655まで、お電話にてご連絡ください。

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1 (256) 533-0655.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1 (256) 533-0655.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1 (256) 533-0655.